

Responding to Abuse and Neglect - Education and Care (RAN-EC) online course for volunteers – registration help

If you are a volunteer from these sectors and need help doing the RAN-EC online course, call:

1. Catholic education sites – contact help desk: 8301 6600 (ask for RAN-EC Help Desk)
2. independent education sites – help desk: 8179 1400.

Other users can email education.plink@sa.gov.au for technical help.

What you need before you start

- A current individual email address.
- A computer or mobile with an internet connection.
- A recent web browser, like Google Chrome (50 or later), Internet Explorer (10 or later), or Firefox.

If you don't have access to a computer ask your site leader for help.

Register for a plink volunteer account

- Go to the website: <https://www.plink.sa.edu.au/pages/signup.jsf>
- Fill in your details:
 - in the field "Select Account type" select **Volunteer**
 - enter your email address (this will be your plink username), choose a password, and type in your name
- Select "I accept the terms of use and code of ethics"
- Select "Create Account"

Start the training

- Select the course "Responding to Abuse and Neglect-Education and Care online course for volunteers"
- Select "Register"
- Select "Register" again
- Select "Open Module" when you're ready to start

